



OAK MULTI ACADEMY TRUST

HARASSMENT POLICY

Version	1.0
Approved By	Trust Board
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Review Date	June 2020

REVIEW HISTORY

VERSION NO.	DATE OF CHANGE	CHANGE SUMMARY	PAGE NO.

1. PURPOSE

This policy is to be used for handling unreasonable, threatening or abusive behaviour.

2. OVERVIEW

2.1 The Trust is fully committed to working with parents, carers and community members in a positive constructive partnership for the benefit of children in our Trust.

2.2 Occasionally parents, carers or community members treat staff and others in a way that is unacceptable. This is of particular concern when pupils, who have the right to feel safe and expect all adults on Trust grounds to act as positive role models of respectful behaviour, witness such action.

2.3 The Trust does not accept unreasonable, persistent, harassing, aggressive or abusive behaviour towards any members of our team.

3. OUR EXPECTATIONS

3.1 Anyone who engages with our Trust is expected to:

3.1.1 Treat all members of the Trust community with courtesy, respect, and speak to them in an appropriate manner.

3.1.2 Ensure that pupils, staff, parents and volunteers feel safe and free from intimidation at all times.

3.1.3 Avoid the use of violence, of violence towards people or property.

3.2 **The Trust will not tolerate any form of physical or verbal aggression against members of the Trust community.**

3.3 What does this mean?

Unreasonable, harassing, or abusive behaviour includes all behaviour both in person, on the telephone or in writing. Including the below:

3.3.1 Expressed in a harsh or sharp manner, especially if witnessed by pupils.

3.3.2 Perceived as aggressive, intimidating, unreasonable, and abusive or threatening in any way.

3.3.3 Presenting as disrespectful, aggressive or in a threatening manner.

3.3.4 Pursued in a manner, which causes undue stress to staff, pupils, other parents or anyone in the Trust community.

4. HOW THE TRUST WILL RESPOND

Where the Trust feels that unreasonable, harassing, threatening, or abusive behaviour has occurred some or all of the following steps may be taken:

- 4.1 Inform the person that their behaviour is now considered by the Trust to be unreasonable or unacceptable and request that they change their approach.
- 4.2 Inform the person in writing that the Trust considers their behaviour to fall under the terms of this policy and demand a change in behaviour.
- 4.3 Require any future meetings with a member of staff to be conducted with a second person present.
- 4.4 That any future meetings to be prearranged by contacting the Trust first.
- 4.5 Minutes of any meeting to be taken.
- 4.6 Inform the person that, with the exception of emergencies, the Trust will respond only to written communication and that these may be required to be channelled through a third party chosen by the Trust. For example, the Chair of Governors, Trustee, Member or solicitor.
- 4.7 Inform the person that, with the exception of emergencies or any urgent communication regarding their child, the Trust will respond to their correspondence within 10 working days.
- 4.8 Ban the individual from entering the Trust sites, with immediate effect, until a certain time has elapsed.
- 4.9 Ban the individual from Trust with immediate effect until a letter has been received stating that such behaviour will not happen in future.
- 4.10 Ban the person from Trust sites indefinitely.
- 4.11 Request a Community Protection Order (CPO).
- 4.12 Prosecute under Anti-Harassment legislation.
- 4.13 Call the police to have the individual removed from the premises, as in accordance with The Education Act 1996.